
SIGNODE INDUSTRIAL GROUP LLC

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May 31, 2016

To: Signode Sales and Field Service
Subject: Dispenser Repair Kit Program
Reference: PSD-109 or PSD-119 Dispensers

The attached Technical Information Release (TIR: 2015-409) concerns a Field Repair Program that involves the installation of a guard and safety labelling onto PSD-109 and PSD- 119 Dispensers.

The “Dispenser Repair Kit” (Part no. TIR2015-409) consists of the following items:

- Technical Information Release Bulletin (TIR: 2015-409)
- Dispenser Guard (Part no. 611299) – qty 1
- Safety Label (Part no. 510486) – qty 1
- Safety Label (Part no. 611298) – qty 1
- PSD-109 Manual (Part no. 512146, rev. 12/2015) or PSD-119 Manual (Part no. 286194, rev. 12/2015) – qty 1, containing revised part no. and coil loading instructions

During each customer visit please determine if their PSD-109 or PSD-119 Dispenser(s) have the Guard and Safety Label(s). If not, please provide the customer a copy of this letter and attached TIR to order the required number of Dispenser Repair Kits through the Signode Service Business (SSB) at 800-527-1499 or serviceparts@signodeservice.com (be sure to reference **Part no. TIR2015-409** and quantity). The kit(s) will shipped free of charge to customers who have the above type dispensers.

Please let me know if you have any questions.

Regards,

Mike Brown,
Product Safety Engineer

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Order Form

Signode PSD-109 or PSD-119 Dispenser Repair Kit (Part no. TIR2015-409)

From:

Signode Representative: _____

Territory Number: _____

Phone Number: _____

Email: _____

Customer Information:

Customer Name: _____

Customer Mailing Address: _____

Customer Contact/Title: _____

Phone Number: _____

Email: _____

Number of Repair Kits Needed:

PSD-109: _____

PSD-119: _____